

# Optimo

## Optimo, the optimal payment & inspection service

Optimo contains 2 must-have services that only come at a small additional fee:



### Payment delay

Your benefit: **More buying power**

You pay the fee for **Optimo** immediately via online payment. You only pay the total price of the vehicle just before arrival of your vehicle at the HUB via bank transfer.



### Extra vehicle inspection at the hub

Your benefit: **No risk of unexpected damages**

Await your delivery with peace of mind. We organize an additional professional inspection of your vehicle at the destination hub, looking specifically for damages that could have been caused during transport and storage of the vehicle. In case such damages are discovered, we will solve them according to our claim policy.

## Important

When ordering **Optimo**, you can choose to pick up the car at the local HUB yourself, or order transport to your offices after the car has been checked at the HUB. Optimo cannot be ordered for vehicles above € 35.000, damaged vehicles, wrecks, Light trucks and large commercial vehicles.

## Benefit from Optimo in 5 simple steps

- 1 Log in to **'My account'**. Go to **'Complete your orders'** and click **'Confirm'**.
- 2 If you opt for **OPENLANE** transport, you can choose between the extra services available for this car. Check the box that you want to benefit from **Optimo**.
- 3 Continue by verifying your selection. In the overview you'll see the total cost and an indication of the amounts to be paid online and via bank transfer. Click on the button **'Confirm & Pay advance'**. You pay the fee for **Optimo** immediately via online payment with a credit card. Execute your online payment via the secured payment gateway of Ingenico and click **'Confirm'**.
- 4 Now the vehicle will move in your **'My account'** from **'To be confirmed'** to **'To be paid'**. A couple of days before the vehicle arrives at your local HUB, you will be invited by email to pay for the vehicle via bank transfer.
- 5 Once you have paid for the vehicle via bank transfer, we will send you the Pick Up Authorization, as usual. In **'My account'** under **'My Documents'**, you'll now find 2 invoices: one for **Optimo** and one for the vehicle.